



Course details

Course title

Personal development: Accessing services within the UK

Course code

Q00015672

Course date

Start: 21/03/25

End: 18/04/25

Number of classes

5 sessions

Timetable

Fri 21st Mar, 11:45 to 13:45

Fri 28th Mar, 11:45 to 13:45

Fri 4th Apr, 11:45 to 13:45

Fri 11th Apr, 11:45 to 13:45

Fri 18th Apr, 11:45 to 13:45

Tutor

Saima Gulzar

Fee range

Free to £42.00

How you'll learn

You'll join a small group of fellow learners for classes at the venue indicated. Some materials may be provided in our virtual learning environment.

Got it!

In venue

Venue

New Hope Global (Birmingham)
Birchfield Library (2nd floor)
3 Trinity Road
Birmingham
B6 6AH

Level of study

Beginners

Course overview

This course is for those who wish to develop their knowledge and understanding of how to access a variety of services within the UK. Ever wondered who, what and where you can get support from to complete forms such as housing applications, how to make a Universal Credit claim and much more. This course may lead to further training support to develop your English skills to build confidence and knowledge. This course is funded by the West Midlands Combined Authority.

Course description

On this course you will develop your knowledge, understanding and confidence in knowing how to access a variety of services, what these services offer and how they may support your health and wellbeing for you and your family. There are a number of services where you can access support for a variety of issues, from housing, benefits, schools, medical support and much more. But if your second language is English this may seem an impossible task adding more barriers. On this course you will gain knowledge and understanding along with the confidence to know where and who to gain support from and how to deal getting started. We will look at what information is needed, the importance of completing forms accurately and what happens next. This course will also develop your English skills, building confidence and awareness in accessing services in the UK.

What financial support is available?

We don't want anything to stand in your way when it comes to bringing Adult learning within reach so if you need anything to support you to achieve your goals then speak to one of our education experts during your enrolment journey. Most of our courses are government funded but if you don't qualify or need alternative financial help to access them then let us know.

What other support is available?

All of our digital content, teaching and learning activities and assessments are designed to be accessible so if you need any additional support you can discuss this with the education experts during your enrolment journey and we will do all we can to make sure you have optimal access.

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