



## Course details

### Course title

Heath and Social Care: Communication Skills for Support Staff

### Course code

Q00018081

### Course date

Start: 15/05/25

End: 15/05/25

### Fee:

£25.20

### How you'll learn

You'll join a small group of fellow learners for classes at the venue indicated. Some materials may be provided in our virtual learning environment.

Got it!

In venue

### Venue

Camborne Community Centre (Camborne)

South Terrace

Camborne

TR14 8SU

### Level of study

Beginners

## Course overview

Improve your communication skills with our Heath and Social Care: Communication Skills for Support Staff course. Learn techniques for effective communication with clients, colleagues, and other stakeholders. Ideal for support staff in health and social care settings.

## Course description

Health and Social Care: Communication Skills for Support Staff is designed to help individuals working in health and social care settings develop the communication skills needed to provide high-quality care and support. This course covers key aspects of communication, including active listening, empathy, non-verbal communication, and professional boundaries. Participants will learn how to communicate effectively with clients, families, and colleagues, ensuring that they can meet the needs of those they support while maintaining clear and respectful communication. The course includes role-playing exercises, group discussions, and practical tips for improving communication in challenging situations. By the end of the course, participants will have enhanced their communication skills and be better prepared to build positive relationships with clients and colleagues. This course is ideal for support staff in health and social care settings who want to improve their communication abilities.

**Source URL:** <https://www.wea.org.uk/courses/skills-work/health-social-care/15-may-health-and-social-care-communication-skills-support>