



Course details

Course title

Professional Development: SWAP Introduction to Hospitality

Course code

Q00018630

Course date

Start: 28/10/24

End: 01/11/24

Fee range

Free to £50.00

How you'll learn

You'll join a small group of fellow learners for classes at the venue indicated. Some materials may be provided in our virtual learning environment.

Got it!

In venue

Venue

Purfleet Trust (King's Lynn)

5 St. Anns Fort

King's Lynn

PE30 1QS

Level of study

1

Course overview

Prepare for a career in hospitality with our SWAP Introduction to Hospitality course. Learn essential skills and knowledge required to work in the hospitality sector. Ideal for individuals seeking to enter the hospitality industry or enhance their hospitality skills.

Course description

Professional Development: SWAP Introduction to Hospitality is designed to help individuals prepare for a career in the hospitality sector. This course covers essential skills and knowledge required to work in hospitality, including customer service, communication, and understanding hospitality operations. Participants will learn how to interact with guests, manage bookings, and maintain a welcoming and efficient hospitality environment. The course includes practical exercises, role-plays, and discussions to build confidence and competence in hospitality tasks. By the end of the course, participants will have a comprehensive understanding of hospitality operations and be well-prepared to seek employment in the hospitality industry. This course is ideal for anyone looking to start or enhance their career in hospitality.

What financial support is available?

We don't want anything to stand in your way when it comes to bringing Adult learning within reach so if you need anything to support you to achieve your goals then speak to one of our education experts during your enrolment journey. Most of our courses are government funded but if you don't qualify or need alternative financial help to access them then let us know.

What other support is available?

All of our digital content, teaching and learning activities and assessments are designed to be accessible so if you need any additional support you can discuss this with the education experts during your enrolment journey and we will do all we can to make sure you have optimal access.

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