



Course details

Course title

Heath and Social Care: Communication Skills for Support Staff

Course code

Q00018078

Course date

Start: 21/11/24

End: 21/11/24

Fee:

£25.20

How you'll learn

You'll join a small group of fellow learners for classes at the venue indicated. Some materials may be provided in our virtual learning environment.

Got it!

In venue

Venue

Camborne Community Centre (Camborne)

South Terrace

Camborne

TR14 8SU

Level of study

Beginners

Course overview

Develop effective communication skills for supporting students and staff with our Communication Skills for Support Staff course. Learn strategies for clear and empathetic communication in educational settings. Ideal for individuals working in or aspiring to work in support roles in schools.

Course description

Health and Social Care: Communication Skills for Support Staff is designed to help individuals working in or aspiring to work in support roles in schools develop effective communication skills. This course covers key strategies for clear and empathetic communication, including active listening, conflict resolution, and professional interaction. Participants will learn how to communicate effectively with students, teachers, and parents, ensuring a positive and supportive learning environment. The course includes practical exercises, role-plays, and discussions that allow students to practice and refine their communication skills. By the end of the course, participants will have a toolkit of techniques for effective communication in educational settings, enhancing their ability to support students and staff. This course is ideal for support staff in schools and anyone looking to improve their communication skills in an educational context.

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