



## Course details

### Course title

Schools, Parenting and Child Development: Communication Skills for Support Staff

### Course code

Q00018602

### Course date

Start: 10/09/24

End: 01/10/24

### Number of classes

4 sessions

### Timetable

Tue 10th Sep, 16:00 to 18:00

Tue 17th Sep, 16:00 to 18:00

Tue 24th Sep, 16:00 to 18:00

Tue 1st Oct, 16:00 to 18:00

### Tutor

Laura Howsen

### Fee range

Free to £25.00

### How you'll learn

You'll join a small group of fellow learners for classes online in video meetings and materials will be provided in our virtual learning environment.

Got it!

Online

### Venue

Online

## Level of study

1

## Course overview

Develop effective communication skills for supporting students and staff with our Communication Skills for Support Staff course. Learn strategies for clear and empathetic communication in educational settings. Ideal for individuals working in or aspiring to work in support roles in schools.

## Course description

Schools, Parenting and Child Development: Communication Skills for Support Staff is designed to help individuals working in or aspiring to work in support roles in schools develop effective communication skills. This course covers key strategies for clear and empathetic communication, including active listening, conflict resolution, and professional interaction. Participants will learn how to communicate effectively with students, teachers, and parents, ensuring a positive and supportive learning environment. The course includes practical exercises, role-plays, and discussions that allow students to practice and refine their communication skills. By the end of the course, participants will have a toolkit of techniques for effective communication in educational settings, enhancing their ability to support students and staff. This course is ideal for support staff in schools and anyone looking to improve their communication skills in an educational context.

## What financial support is available?

We don't want anything to stand in your way when it comes to bringing Adult learning within reach so if you need anything to support you to achieve your goals then speak to one of our education experts during your enrolment journey. Most of our courses are government funded but if you don't qualify or need alternative financial help to access them then let us know.

## What other support is available?

All of our digital content, teaching and learning activities and assessments are designed to be accessible so if you need any additional support you can discuss this with the education experts during your enrolment journey and we will do all we can to make sure you have optimal access.

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